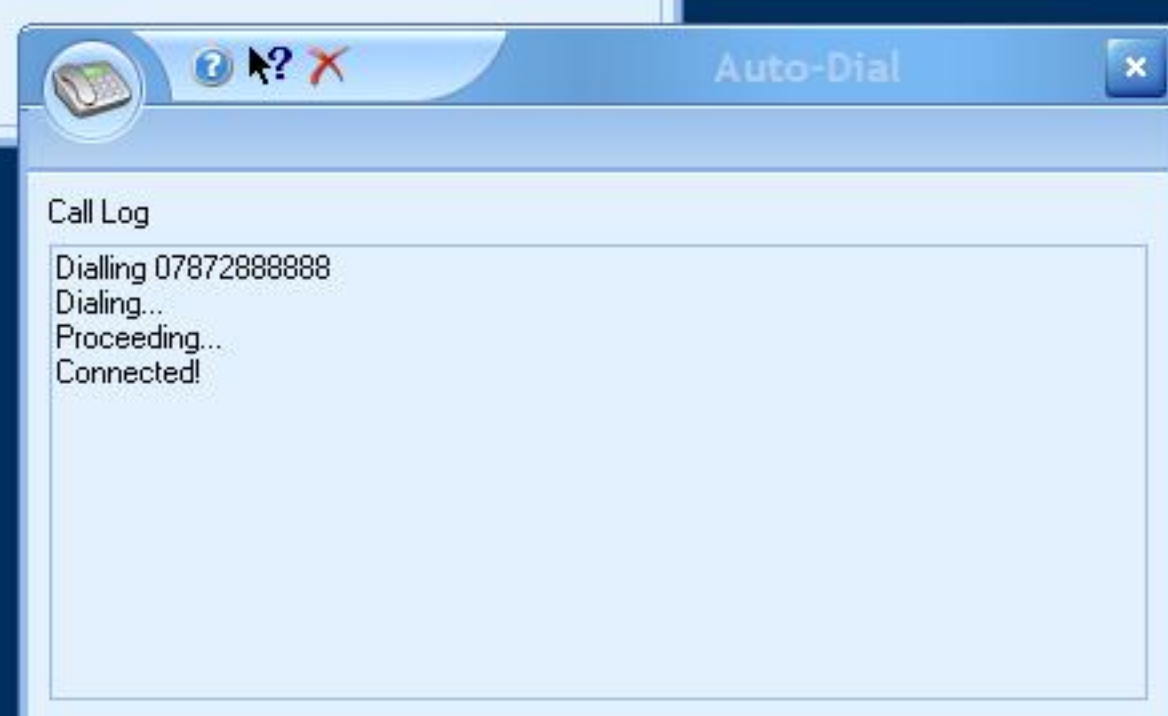




ESTATE AGENT PRO ENTERPRISE ADDITIONAL INFORMATION



Estate Agent Pro Enterprise incorporates a Microsoft Windows Telephony API interface (TAPI) that, subject to restrictions imposed by your telephony system, can intercept incoming calls and display associated applicants and properties.



Outgoing calls can also be made at the click of a single button.

TAPI can be enabled in Estate Agent Pro Enterprise by your system administrator.

Whenever a telephone call is received, and your phone is not in use, the incoming caller ID will be checked against all telephone numbers recorded in the Estate Agent Pro Enterprise database. If the number is found, the first window shown above will be displayed. It is unimportant how you have input the telephone number as long as all digits are present. This screen is normally completed before the first ring is complete. If you take no action, this screen will be automatically closed 5 seconds after the last ring. If you click anywhere on the screen it is anticipated that you will be taking the call and the screen will remain open until you close it. In the example shown above, the client is both an applicant and a vendor. Either selecting the appropriate record and then clicking on the view button or double clicking on the record will open the appropriate applicant or property screen. If the caller is an applicant, an additional applicant, a vendor or an additional vendor associated applicant/property addresses will be displayed. If the caller is a solicitor, then all non-archived applicants/properties where the solicitor is assigned will be displayed. If the caller is an Estate Agent, all non-archived applicants where the estate agent is assigned will be displayed. If the caller is a surveyor, then all non-archived properties where a survey has been entered for the surveyor will be displayed. If the caller is a landlord, all non-archived properties owned by the landlord will be displayed. Please note that not all drivers provided by telephony hardware suppliers are fully windows compliant. The supplier can also restrict access to other applications.

New monthly pricing structure per branch: 1 branch £200 * 2-4 branches £150 * 5-9 branches £125 * 10+ branches £100 (10% discount to existing users)